



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:
Ryan et al., Terry S.

)
Examiner: CHAN, Wing

Serial No.: 10/056,411

Filed: 25 JANUARY 2002

)
Art Unit: 2643

For: SYSTEM AND METHOD FOR
SUPPORTING MULTIPLE CALL
CENTERS

TRANSMITTAL LETTER TO OFFICIAL DRAFTSMAN

Mail Stop Issue Fee
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Honorable Commissioner:

Enclosed please find formal drawings and an issue fee payment of \$1345.00 pursuant to Notice of Allowance mailed March 19, 2004. Additionally, please find a Fee(s) Transmittal form and a return receipt postcard.

The payment of \$1345.00 is for

- 1) Large entity issue fee of \$1330.00; and
- 2) Five (5) additional copies of the patent.

Respectfully submitted,

April 15, 2004

Date

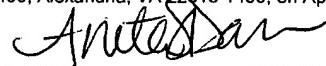


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